Privacy Policy

We take your privacy seriously and we will not pass on your information to anyone else.

We are registered with the Information Commissioners Office (formerly the Data Protection Registrar) Registration Number Z1615816.

This means that we will always ensure that your details are kept confidential, secure and up to date.

This site makes use of DoubleClick’s remarketing pixels and Facebook remarketing pixels. To opt out of DoubleClick’s use of cookies, visit the [DoubleClick opt-out page](http://www.google.com/settings/ads?hl=en) or the [Network Advertising Initiative opt-out page](http://www.networkadvertising.org/choices/).

When you request a Zedbox catalogue we register your name, address and details of the product you are interested in. We also ask you for a telephone number and email address so that we may follow up your request, though this is certainly not obligatory.

We read every email or web enquiry and endeavour to respond within 24 hours of its receipt.

Your details are kept secure on our own database. Please let us know if you do not wish to be contacted at all, or the terms on which you should be contacted (i.e. email only) and we will mark your record accordingly.

From time to time we will contact you with our news and our product developments, but assure you that we won’t bombard you with junk mail or unwanted spam.

We won’t ask you to supply any financial information online and if you wish to pay by credit card we’ll only ask for your credit card details in person or on the telephone. We provide written confirmation of any charge made to your credit card and always ensure that your details are kept secure.

We do NOT store any of your financial details (including credit and debit card numbers).

If you wish to update your details at any time or have them removed from our records completely, please let us know at [hello@zedbox.co.uk](mailto:hello@zedbox.co.uk)

Alternatively you can telephone us on 0800 242 5676. We’ll take the necessary action and confirm to you that this has been done.

If you have any questions about our privacy policy or would like any further information, please do contact us.